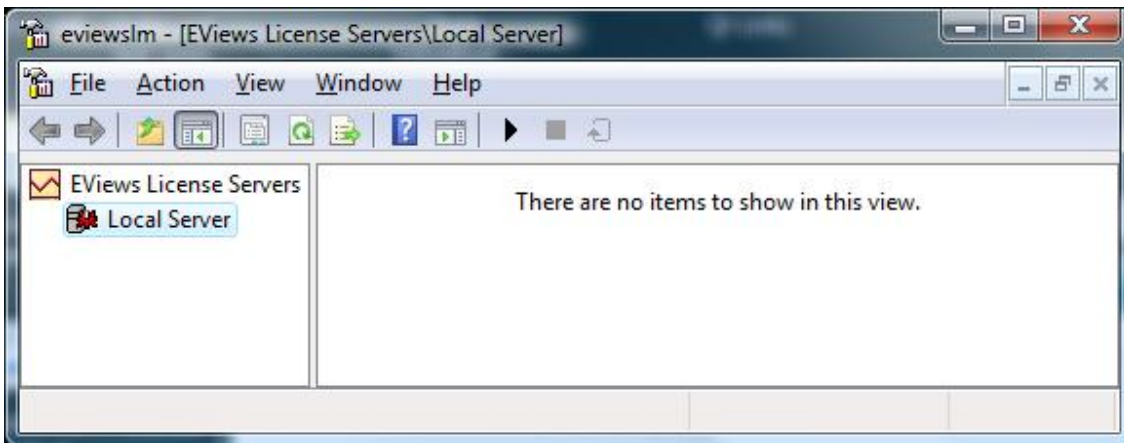


How to Manually Update/Refresh Your License

EViews 7 License Manager has a new built-in feature that automatically "refreshes" each installed license. This occurs every morning and requires internet access for the server machine. If internet is restricted on the server machine, you will have to manually update/refresh your licenses by doing the following:

EViews License Management Console

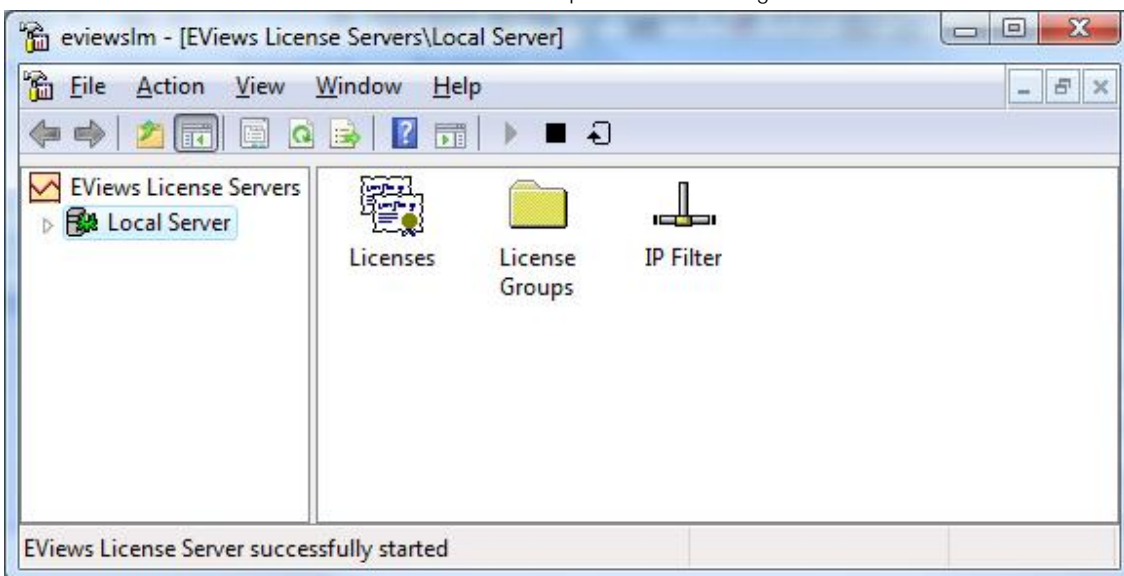
Run "EViews License Management Console". (This program should have been installed on the License Server and can also be installed by itself on any other computer on your network)



In the left window, you should see your license server already listed. If you do not, you can right-click "EViews License Servers" and select "Add New Server", then type in the name of the computer that is running the License Server.

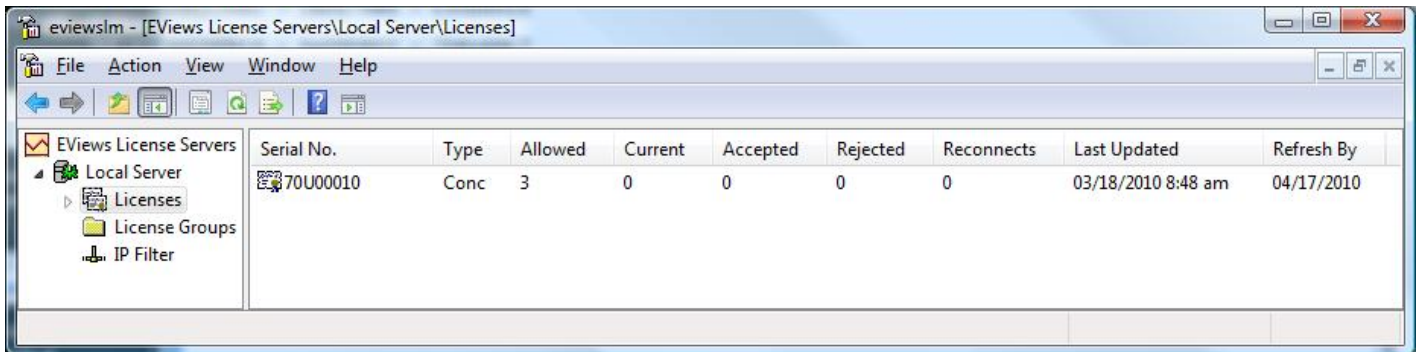
Now, if you see a red gear icon next to the server name, this means the server is not running. To start the server, right-click the server name and select "Start".

Click the server name in the left window. At this point, the Management Console should look something like this:

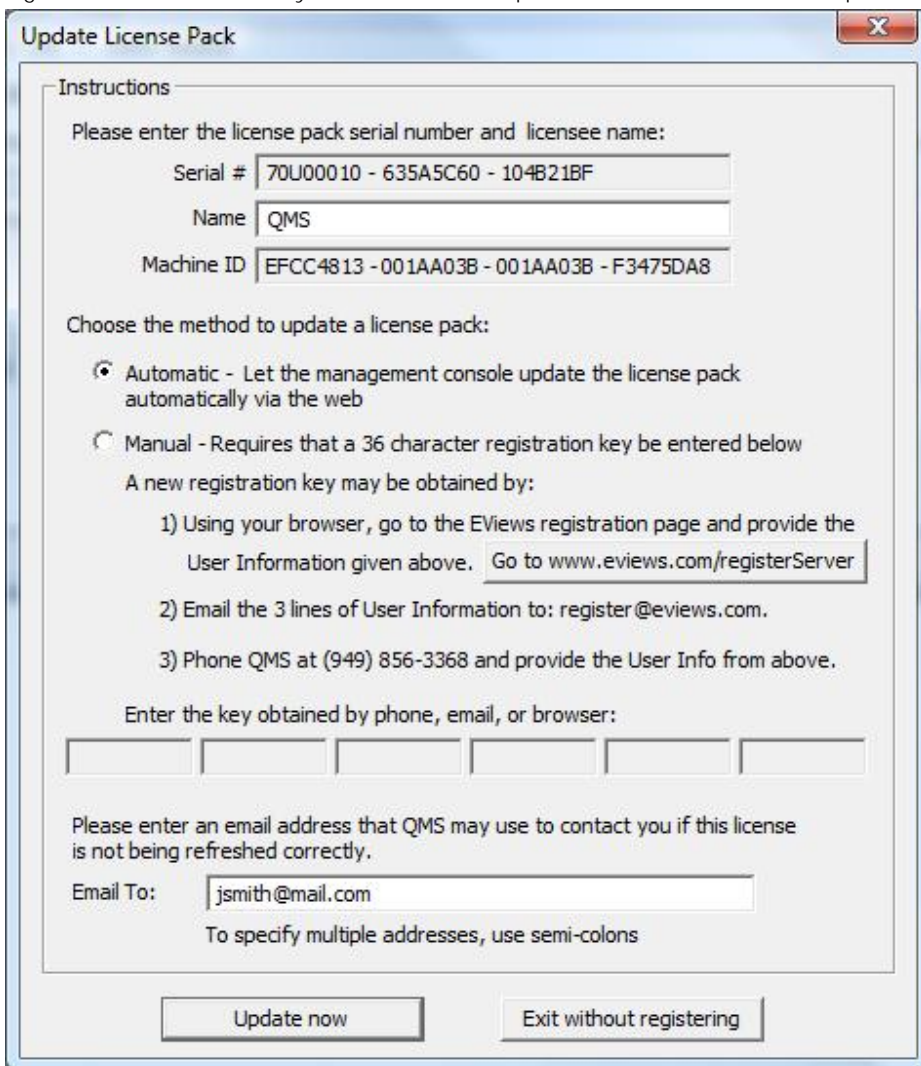


Updating/Refreshing a License

Double-click the "Licenses" icon on the right to display a list of installed licenses:



Right-click on the license you would like to update/refresh, and select "Update License".

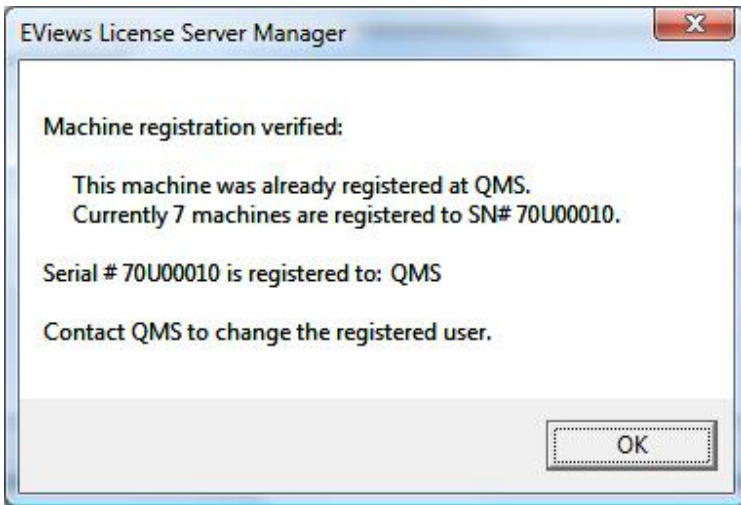


On this dialog, you should see your serial number, name, and your machine ID already filled in with the values entered when the license was first added to this server.

If you are running this Management Console on a computer that has internet access, you can simply select the "Automatic" radio button option and click the "Update now" button below. This will attempt to contact our registration servers using HTTP (over port 80) to one of the following URLs:

register1.eviews.com
register2.eviews.com

Upon success, you will see a message like this:



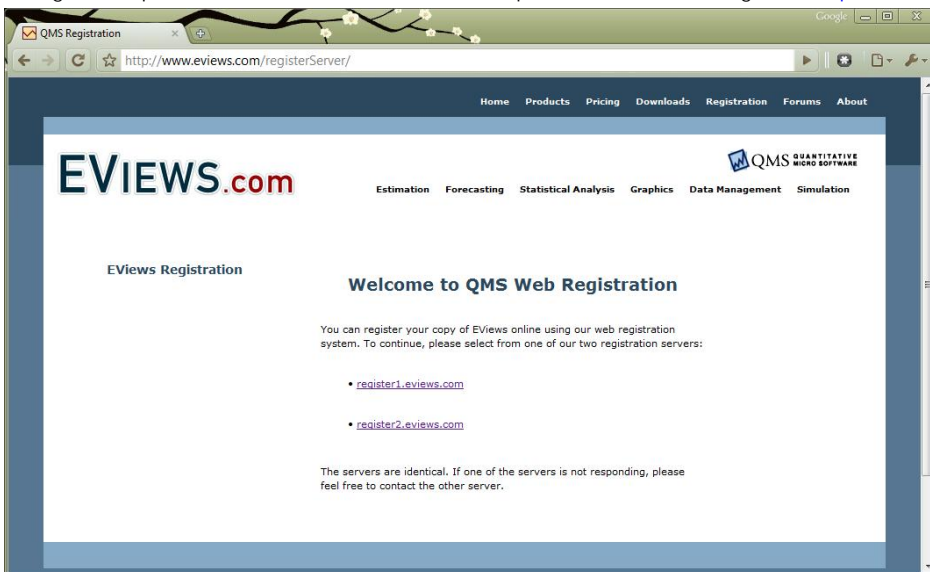
And if you check the "Refresh By" column, you should see a date value that is around 30 days in the future.



If this Automatic method does not work for you, you will have to use the web page method to refresh your license.

Web Page Method to Update/Refresh License

Using a computer that has internet access, open a browser and go to <http://www.eviews.com/registerServer>



Click on one of the two registration links available on this page.

The screenshot shows a web browser window with the URL <http://register1.eviews.com/forms/registerServer.html>. The page header includes the EViews.com logo and navigation links: Estimation, Forecasting, Statistical Analysis, Graphics, Data Management, and Simulation. The main content area is titled "EViews Web Registration" and "Welcome to QMS Web Registration". It contains instructions for registration, including a note about the Machine ID. The form fields are: Name (empty), Serial Number (empty), Machine ID (empty), and Email To (empty). A "Submit the form" button is located at the bottom.

Copy the values from the Update License dialog into this web form, then click on the "Submit the form" button.

Upon success, you should see a page like this:

The screenshot shows a web browser window with the URL <http://register1.eviews.com/cgi-bin/regserver.exe>. The page header includes the EViews.com logo and navigation links: Home, Products, Pricing, Downloads, Registration, Forums, and About. The main content area is titled "EViews Web Registration" and "A registration for this machine has been found". It contains a message stating that the machine has been registered previously and provides the following information:

Name:	Concurrent Use Test Copy
Serial Number:	70U00010 - 635A5C60 - 104B21BF
Machine ID:	EFCC4813 - 001AA03B - 001AA03B - F3475DA8
Registration Key:	K4GFZI-YU3YS2-032A93-K4GFZI-00D1VD-B3N637

Registration is required for EViews 4.x, EViews 5.x, EViews 6.0 and EViews 7.0. For registration questions, you may send email to regster@eviews.com. Please include your serial number with all support questions.

On the Update License dialog, click on the "Manual" radio button option and then copy the Registration Key (the last line) from the web page and paste it into 6 text boxes at the bottom of the Update License dialog:

Update License Pack

Instructions

Please enter the license pack serial number and licensee name:

Serial #

Name

Machine ID

Choose the method to update a license pack:

Automatic - Let the management console update the license pack automatically via the web

Manual - Requires that a 36 character registration key be entered below

A new registration key may be obtained by:

- 1) Using your browser, go to the EViews registration page and provide the User Information given above. [Go to www.eviews.com/registerServer](http://www.eviews.com/registerServer)
- 2) Email the 3 lines of User Information to: register@eviews.com.
- 3) Phone QMS at (949) 856-3368 and provide the User Info from above.

Enter the key obtained by phone, email, or browser:

<input type="text" value="K4GFZT"/>	<input type="text" value="YU3YSZ"/>	<input type="text" value="032A93"/>	<input type="text" value="K4GFZT"/>	<input type="text" value="00D1VD"/>	<input type="text" value="B3N637"/>
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Please enter an email address that QMS may use to contact you if this license is not being refreshed correctly.

Email To:

To specify multiple addresses, use semi-colons

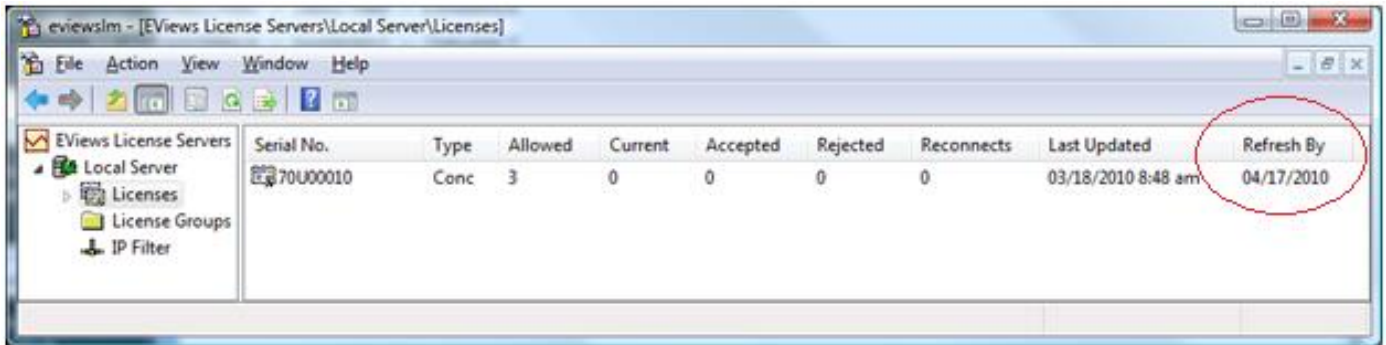
Click "Update now" to finish the registration.

Upon success, you should see:

EViews License Server Manager

Serial number information updated.

Again, double check that the update worked by looking at the "Refresh By" column. Its value should be around 30 days in the future.



The screenshot shows a window titled "eviewslm - [EViews License Servers]\Local Server\Licenses". The window contains a table with the following columns: Serial No., Type, Allowed, Current, Accepted, Rejected, Reconnects, Last Updated, and Refresh By. A single row of data is visible, with the "Refresh By" cell circled in red.

Serial No.	Type	Allowed	Current	Accepted	Rejected	Reconnects	Last Updated	Refresh By
70U00010	Conc	3	0	0	0	0	03/18/2010 8:48 am	04/17/2010

Extension to Refresh Period

If you are required to manually update your license, please contact me at steve@eviews.com to ask for an extension to your refresh period (make sure you include your serial number(s) in the email). I can increase it from 30 days to 90 days so you don't have to manually refresh as often.

Also, if you are running the license server on an actual physical machine (not a virtual machine) and will not need to run on a virtual machine in the near future, I can increase the refresh period to 1 year.